Logan Smith

HEALTHCARE EXPERIENCE

Healthcare Employment

Patient Care Associate

March 2023 - Present

Mercy Hospital; Springfield, MO

- Clean and sanitize all touch points and working areas throughout unit to ensure patient safety.
- Collaborate and engage with other medical professionals, providing well-rounded patient care.
- Attentively care for 5-7 patients daily and quickly build rapport using interpersonal communication.
- Enter patient information following HIPAA standards using Epic Software to ensure confidentiality and detailed patient records.

Healthcare Observation

Tami Young - Critical Care Registered Nurse

February 2024

Cox Health; Springfield, MO

- Learned proper written and verbal communication skills for the healthcare setting.
- Gained conflict resolution techniques pivotal to professionalism and safety.
- Observed collaboration between various medical professionals while caring for the needs of each patient.

COMMUNITY SERVICE

Community Volunteer: 80 hours total

November 2023 - Present

The Breast Cancer Foundation of the Ozarks (BCFO)

- Answer 10-15 phone calls and 20+ emails daily from clients seeking support from BCFO services while providing undivided attention to their stories and needs.
- Organize storage for promotional materials and maintain a complete inventory of supplies.
- Work various community events for fundraising and awareness to further the organization's outreach and mission.

EXTRACURRICULAR ACTIVITIES

Active Member August 2023 - Present

Pre-Student Nursing Organization (Pre-SNO) – Missouri State University; Springfield, MO

- Collaborate with peers to provide feedback on necessary nursing student resources.
- Participate in monthly professional development activities to strengthen specialized skillset.
- Network with professionals and engage in informational interviews to gain industry insights.

Research Assistant July 2023 - Present

Missouri State University; Springfield, MO

- Assist graduate student research projects by editing manuscripts and conducting literature reviews.
- Prepare clinic for running participants to ensure protocol is conducted efficiently.
- Provide clear and concise documentation of participant interactions to maintain study standards.

LEADERSHIP

 $\label{thm:problem} \textit{Vice President of Membership Development}$

August 2023 - Present

Student Activities Council - Missouri State University; Springfield, MO

- Lead and motivate students to utilize their skills by delegating strengths-appropriate tasks.
- Engage students by providing inclusive and fun student experiences and environments.
- Maintain in depth knowledge of institutional policies for membership and activities.

WORK HISTORY

Server

July 2020 – September 2023

Gailey's Breakfast Café; Springfield, MO

- Provided attentive and punctual customer service daily to 10+ section tables.
- Resolved issues as they occurred by providing understanding and care while discussing problems.
- Managed and adapted time spent on tasks to ensure accurate completion of daily requirements.